## IGA A WINNER EVERY 10MINUTES Terms & Conditions ("Conditions of Entry")

Schedule	
Promotion:	IGA Gift Card - A Winner Every 10Minutes Promotion
Promoter:	Metcash Trading Limited (Supermarkets NATIONAL, NSW & ACT) ABN 61 000 031 569, 1 Thomas Holt Drive, Macquarie Park, NSW 2113, Australia. Ph: 1300 366 004
Promotional	<b>Start date:</b> 29/01/25 at 07:00 am AEDT
Period:	<b>End date:</b> 25/02/25 at 11:59 pm AEDT
Eligible entrants:	Entry is only open to ACT, NSW, QLD, SA, VIC, NT and WA residents. Entrants under the age of 18 must have parent or legal guardian approval to enter.
How to	To enter the Promotion, and receive a game card (while stocks of game cards last), entrants must
Enter:	complete the following steps during the Promotional Period:
Enter:	a) Spend \$20 or more in a single transaction at any IGA, IGA Xpress, The Local Grocer or Supa Valu store within Australia which displays advertising for this Promotion or online at <a href="https://www.igashop.com.au/">https://www.igashop.com.au/</a> ("Qualifying Spend"). Individuals who either (i) purchase a product from a participating brand (as listed below) within their Qualifying Spend in store; or (2) complete their Qualifying Spend online, will be given a Game card that will contain a QR Code and a unique redemption code, subject to availability and while stocks of game cards last. For clarity, entrants that make a Qualifying Spend online will be given a Game card but will be sent a unique redemption code via email;  b) Entrants must scan the promotion's QR code (in stores or on their game card) or visit the promotion's URL www.iga.com.au/win to enter their details and submit their entry into the promotion. Upon entry, the entrants will be asked to provide the following mandatory information:  • First name  • Last name  • Last name  • Last name  • Store of purchase  (A time-based algorithm will determine whether or not they have won an Instant Win Prize. Entrants will be notified instantly on-screen if they are a winner of an Instant Win Prize or not;  d) Entrants that either (a) purchase at least one (1) product from the list of participating brands (listed below) within their Qualifying Spend; or (b) made their Qualifying Spend online, will then be prompted to enter their unique redemption code from their game card for a bonus opportunity to win an Instant Win Prize ("Bonus Chance"). Only one (1) Bonus Chance is permitted per person per day;  e) Winners of an Instant Win Prize will be prompted, at the time of winner notification on screen, to confirm their address and upload their purchase receipt for verification. If a winner did not make a Qualifying Spend or they won an Instant Win Prize from a Bonus Chance but did not purchase a product from a participating brand or make their Qualifying Spend onli
	<b>Important note:</b> all entrants must retain their original purchase receipt or online invoice for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the

	absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) or invoice(s) must clearly specify the store of purchase (for instore purchases), participating product/s and the date of purchase on the receipt(s) or invoice(s)/online order confirmation must be during the Promotional Period and prior to entry.
Participating	IGA, IGA Xpress, The Local Grocer, Supa Valu (Doonside, Ballina & Delahey) stores within Australia which
Stores:	display advertising for this Promotion or online at <a href="https://www.igashop.com.au/">https://www.igashop.com.au/</a>
Entries	Multiple entries permitted, subject to the following:
permitted:	<ul> <li>(a) for every entry submission, an entrant will receive one (1) initial opportunity to win an Instant Win Prize</li> <li>(b) entrants who have a Qualifying Spend that contains a product from the list of participating brands will be given one (1) Bonus Chance regardless of the number of products purchased from the list of participating brands in their Qualifying Spend;</li> <li>(c) each entry must be submitted separately and in accordance with entry requirements; and</li> <li>(d) subject to any Bonus Chances awarded, a maximum of one (1) entry is permitted per person per day.</li> </ul>

Instant Win	Metcash Gift Card Prizes
Prize	To redeem an IGA Gift Card prize, the winner must:
Redemption:	<ul> <li>a) Complete the claim form in the promotion microsite as promoted, including entering their address when prompted;</li> <li>b) Submit a picture of their purchase receipt; and then</li> <li>c) Submit the fully completed prize redemption form (including entering residential address) before exiting the microsite.</li> </ul>

Total Prize Pool:	Up to AUD \$300,000.	

## **Instant Win Prizes**

Subject to the close time of 11:59pm AEDST, there will be one (1) winning time randomly selected for every 10 minutes of the Promotional Period between the hours of 7:00am and midnight, for a total of 2856 winning times.

In every 10 minute block between the hours of 7:00am and midnight of each day during the Promotional Period, a "winning time" will be selected by a computerised random system ("Selected Winning Time"). The first valid entry received on or after a "Selected Winning Time" will win an Instant Win Prize. Any un-won Instant Win Prizes at the end of a calendar day, will be awarded in the unclaimed prize draw.

A maximum of one (1) Instant Win Prize will be awarded in respect of each Selected Winning Time.

Instant Win Prizes available to be won during the Promotional Period consists of the following Metcash Gift Cards:

- 2x \$10,000 Metcash Gift Cards
- 50x \$1,000 Metcash Gift Cards
- 60x \$500 Metcash Gift Cards
- 76x \$200 Metcash Gift Cards
- 1028x \$100 Metcash Gift Cards
- 1640x \$50 Metcash Gift Cards

each (each an "Instant Win Prize").

In the event of any ACT or SA winners of an Instant Win Prize or winners of an Instant Win Prize valued at over \$500, their details (first name, surname and postcode) will be published online at <a href="www.iga.com.au/win on 05/03/2025">www.iga.com.au/win on 05/03/2025</a>. Each entrant that has won an Instant Win Prize must claim their Instant Win Prize by 11.59pm (AEDST) on 25/03/2025. **Prize Conditions:** Any ancillary costs associated with redeeming a Metcash Gift Card is not included. Any unused balance of a Metcash Gift Card will not be awarded as cash. Redemption of a Metcash Gift Cards is subject to any terms and conditions of the issuer including those specified on the Metcash Gift Card. Winner notification: Entrants will be shown if they have won an Instant Win Prize immediately upon submitting their entry form and receiving the winner message. **Unclaimed Prizes:** A draw for any unclaimed Instant Win Prize(s) will take place on 26/03/2025 at 2:30pm pm AEDST at Creata, Unit 6, 3 Central Avenue, Thornleigh NSW 2120. Winners (if any) will be notified via email within two (2) business days of the draw. In the event of any ACT or SA winners of an Instant Win Prize or winners of an Instant Win Prize valued at over \$500, their details (first name, surname and postcode) will be published online at <a href="https://www.iga.com.au/win">www.iga.com.au/win</a> on 02/04/2025.

- 1. Entrants agree and acknowledge that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
- The Promotion commences on the Start Date and ends on the End Date ("Promotional Period").
   Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
- 3. Valid and eligible entries will be accepted during the Promotional Period.
- 4. Employees (and the immediate family members) of the Promoter, its distributors, suppliers, subsidiary companies/businesses, IGA, IGA Xpress, The Local Grocer or Supa Valu stores and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step- parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- 5. If an Instant Win Prize is won by a person under the age of 18, the Instant Win Prize may be awarded to the winner's parent or guardian.
- 6. Instant Win:
  - a) Winners will be shown immediately after submitting their entry if they have won by the message on displayed on their screen.
  - b) Unless otherwise due to fraud or ineligibility under these Conditions of Entry, all valid prize claims in excess of the advertised prize pool will be honoured.
- 7. All reasonable attempts will be made to contact each winner.
- 8. Subject to the Unclaimed Prize Draw, if any winner chooses not to take their prize (or is unable to), or does not take or claim a prize by the time specified by the Promoter, or is unavailable, they forfeit the prize and the Promoter is not obliged to substitute the prize.
- 9. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
- 10. Entrants must retain their original purchase receipt or online invoice for all entries as proof of purchase specified in the How to Enter section for each entry ("Proof of Purchase"). If an entrant fails to produce the Proof of Purchase for a specific entry or each entry, as and when requested by the Promoter, the Promoter has the right to invalidate the entrant's respective entry/entries for which Proof of Purchase cannot be provided and/or all entries submitted by that entrant and/or forfeit the entrant's right to a

- prize. Purchase receipt(s) or invoice(s) must clearly specify the store of purchase (for in-store purchases) and the date of purchase on the receipt(s) or invoice(s)/online order confirmation must be during the Promotional Period and prior to entry.
- 11. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Unless otherwise due to fraud or ineligibility under these Conditions of Entry or if the number of entries received is less than the number of prizes available, all valid prize claims in excess of the advertised prize pool will be honoured. Instant win game materials void if stolen, forged, mutilated or tampered with in any way.
- 12. The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
- 13. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
- 14. No entry fee is charged by the Promoter to enter the Promotion.
- 15. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
- 16. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at <a href="http://www.metcash.com/legal/privacy-policy/">http://www.metcash.com/legal/privacy-policy/</a>. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.
- 17. For the purposes of public statements and advertisements, the Promoter may only publish the winner's first name, surname, and postcode of residence.
- 18. It is a condition of accepting the prize that a winner (or their parent or legal guardian if under the age of 18) may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize. If a winner is under the age of 18, a nominated parent or legal guardian of the winner will be required to sign the legal release on the winner's behalf.
- 19. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
- 20. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
- 21. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth) as well as any other implied warranties under the ASIC Act or similar consumer protection

- laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
- 22. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Conditions of Entry; (e) any tax liability incurred by a winner or entrant; or (f) use of / taking of the prize.
- 23. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorized intervention, fraud, technical failure, epidemic, pandemic or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
- 24. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered.
- 25. Incomplete, indecipherable and incorrect entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win.
- 26. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
- 27. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion, the decision of the Promoter is final and binding on each entrant and no correspondence will be entered into.
- 28. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
- 29. The entrant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed (as well has having their details (first name, surname initial) published on the Promoter's various social channels and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
- 30. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
- 31. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.

NSW Authority No. TP/03144. ACT Permit No. TP24/02634. SA Permit No. T24/2017